

Important Glass/Mirror Safety Notice

Attention General Contractor, Homeowner, Property Owners and Occupants:

RE: Annual Inspections of Mirrors and Other Glass

>>Especially Mirrors without Mechanical Attachments at Top or Sides

Please be advised: AAA KARTAK mirrors are usually made of glass. Glass can be a hazardous material capable of causing physical damage, serious injury and even death. For that reason:

1. Mirrors and glass should be inspected annually to ensure that they are securely fastened. If you ever notice that the product is loose, immediate attention is required for your safety. Keep everyone far away from the glass until it has been inspected to ensure it is safely secured.
2. If you, your builder, designer, builder or contractor have chosen mirrors or glass that are installed without a mechanical fastener at tops or sides, relying instead on mirror mastic or other adhesives, the property owner and occupants should be advised that, to ensure that the mirror does not separate from the wall and fall, within four years following original installation:
 - mechanical attachment should be added to the sides or top; or,
 - the mirror(s) should be inspected and additional adhesives applied by professional glaziers, and, the mirror should be inspected annually thereafter to ensure that the adhesives are holding properly.
3. Mirrors or glass without mechanical fasteners at top or sides are specifically not guaranteed for more than five years following installation.
4. AAA KARTAK has long offered easy to install post-market mirror clips at little or no charge to occupants and owners of any real property in which AAA KARTAK has installed or provided mirrors or glass. Arrangements can also be made to have AAA KARTAK or another glazing firm to professionally install the clips, usually at a nominal cost.
5. Mirrors with mechanical attachments should also be inspected annually. Mechanical attachments should be replaced every ten years, or if there are any signs of structural wear.
6. Supports that mirrors are resting upon should never be removed unless the mirror is removed first. Removing the backsplash, countertop, or other object supporting the mirror can cause the mirror to separate from the wall creating a potentially dangerous situation. Glass handling can be dangerous and it is usually best to hire a professional to work around and/or safely remove mirrors or other flat glass.
7. Should settling or damage occur to the walls on which mirrors or other glass has been attached, especially water damage, the wall, and the mirror or glass on it should be inspected by a professional to ensure that the wall surface and attachment are strong enough to continue to safely hold the mirror or glass in place.
8. Contact your contractor, or AAA KARTAK at its website, via email: notice@aaakartak.com, or call 425-438-8000 if you have any questions regarding this important safety notice.

**AAA KARTAK Glass & Closet, Corp., AAA KARTAK Storefront & Glazing, Inc.,
AAA KARTAK Glass, Inc. D.B.A. AAA KARTAK Glass & Closet, Inc.**

FULL ONE YEAR LIMITED WARRANTY

This limited warranty is extended by AAA Kartak Glass, Inc., D.B.A. AAA Kartak Glass and Closet, Inc., and Kartak Glass, Inc., hereinafter referred to as “KARTAK”, to the original purchaser and to any succeeding owner, and applies to all glass, mirror, shower door, mirror door, shelving or other products purchased from KARTAK, except as noted.

What we will do: If your glass, storefront, mirror, shower door, mirror door, closet shelving or other products supplied by KARTAK should fail for any reason, except as listed below, within one year from the date of original purchase, delivery or installation if we install, we will repair the product without charge to you. Parts, service, labor, and travel are included. Labor is included if KARTAK installed the products supplied by KARTAK at your project. Be sure to keep a copy of your invoice as it may be required to verify your eligibility.

Note: Certain products may have additional warranties offered by the manufacturer for longer periods. See KARTAK for details.

What we will not do: This warranty does not cover the failure of any product if it is damaged while it is in your possession, installed or reinstalled by anyone other than a KARTAK employee or sub-contractor, used for purposes other than that for which it was intended, or if the failure is caused by unreasonable use, neglect, unreasonable or careless handling. Labor is not warranted for any portion of the work that was delivered only. Glass is a fragile and hazardous material; CAUTION IS REQUIRED, and the owner of the glass is responsible for breakage. We do not insure the glass you have purchased from us against breakage. Glass with any type of cutout is specifically excluded from any warranty against breakage. THERE ARE NO IMPLIED WARRANTIES, INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SUCH IMPLIED WARRANTIES ARE SPECIFICALLY EXCLUDED.

In no event will Kartak be liable for consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the preceding exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may have other legal rights which may vary from state to state.

It is understood that KARTAK makes no verbal warranties, and KARTAK is liable only for those warranties that are written for the stated time period.

Parts and Labor warranty: Unless otherwise specifically stated any job or part of a job that is for parts and labor using the customer’s own material is specifically ***not warranted***. We cannot guarantee products that we did not supply. We will do our best to work on your materials, but any additional charges for labor, material, or damages will be the responsibility of the customer and not KARTAK.

Important Glass / Mirror Safety Notice: You should have received this very important notice. Be sure to read it. Additional copies available by contacting KARTAK.